



VISUAL Message Center

Intelligent Systems Management for Advancing Companies

VISUAL Message Center is the enterprise level solution from Tango/04 that simplifies network and systems management. It optimizes systems performance and security, improves your problem-solving capabilities, increases productivity and reduces the time and money required to make IT systems run at their best. Rapid to deploy, highly scalable and easy to use, VISUAL Message Center is the simplest solution to systems management challenges for companies of all sizes.

Improve service

- Prevent response time bottlenecks
- Prevent security breaches
- Increase systems reliability
- Avoid the costs of unavailable applications

Increase productivity

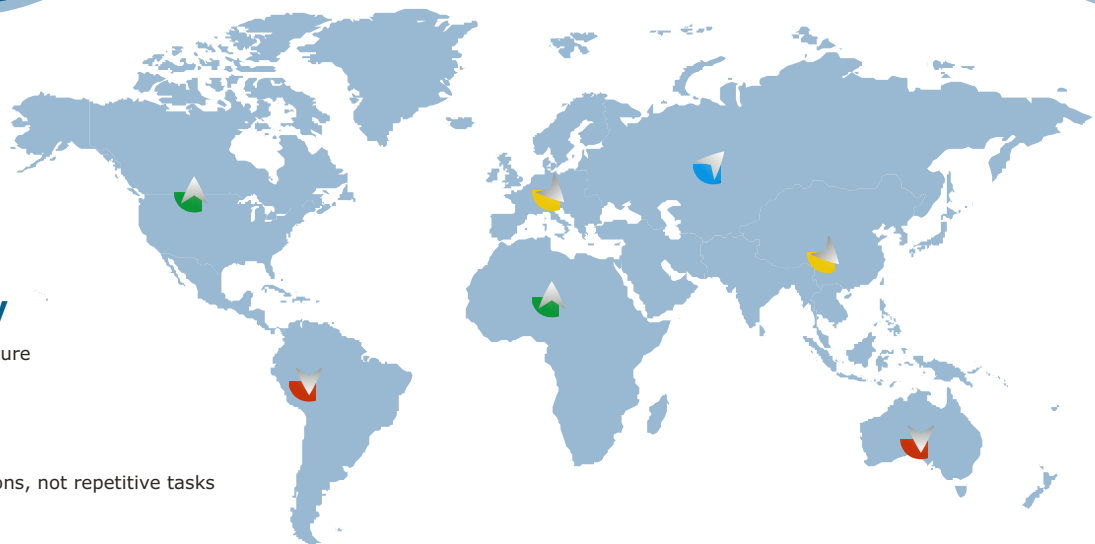
- Reduce the complexity of your IT infrastructure
- Visualize operations from a single interface
- Reduce required training
- Increase IT and overall staff productivity
- Allows IT staff to focus on high value functions, not repetitive tasks

Decrease costs

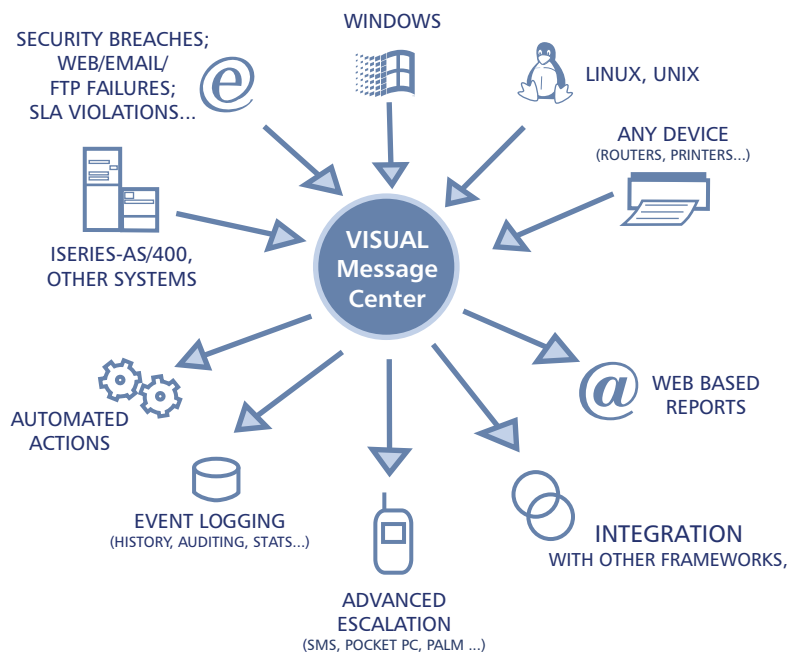
- Increase the ROI (Return on Investment) for your whole IT infrastructure
- Maximize system performance with existing hardware
- Shorten time spent on tasks
- Control user and department resource usage
- Plan for future investments with accuracy and confidence

Invest intelligently

- Rapid implementation: days, not months
- Affordable for companies of any size; fast return on investment
- Minimize risks



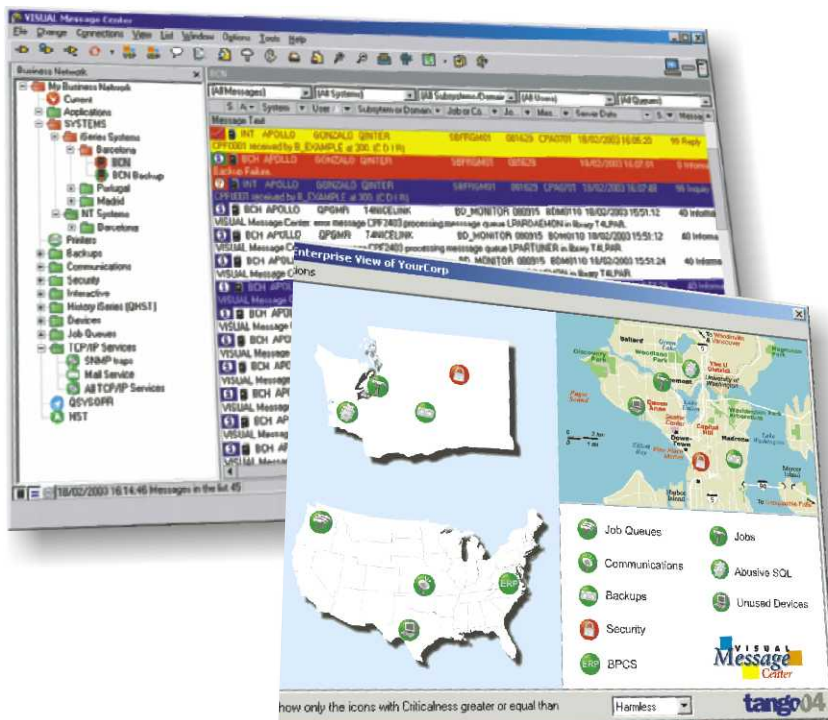
Get **more** out of Web, B2B, ERP, CRM systems... these are the heart of your company. VISUAL Message Center monitors the heartbeat of your entire infrastructure with minimum effort. Problem solving time is shorter, operations are more reliable, service levels are increased, and your happy customers keep returning.



Knowledge is power. Increase systems reliability, solve problems rapidly, increase productivity and customer satisfaction. See your company in real time, understand problem root causes and event patterns, escalate urgent messages to the proper problem owner, see on-the-fly web based reports, control all your operations with increased accuracy and lower costs.

Unlock the real power of your IT resources

VISUAL Message Center easily monitors the operating health of all the hardware, software and applications within your IT infrastructure, detecting potentially dangerous events proactively and channeling them to easy-to-understand graphical management consoles. There they are handled automatically, using user-defined filters, priorities and policies, programmable actions, automatic recovery, and alert escalation to ensure your company is always running in high gear.



- **Secure** your company and get alerted to suspicious events
- **Control** iSeries-AS/400, Windows, Unix/Linux operating health through intuitive, user-friendly graphical consoles
- **Monitor** your whole network, including B2B apps, web, email, TCP/IP services, routers, and more
- **Collect** and graphically manage critical performance parameters
- **Monitor** batch and interactive messages from any iSeries message queue
- **Diagnose and solve** problems remotely and "on-the-fly" with unparalleled flexibility
- **Detect**, audit and react automatically to security threats in real-time, before they impact system and data integrity
- **Group** events into highly customizable, hierarchical Business Views that permit root cause analysis
- **See** interactive status of operations in maps of your entire organization
- **Automate** complex command execution according to smart event pattern analysis
- **Notify** the proper person using advanced escalation options (including two-way SMS / wireless messaging)
- **Smart** alert duplication suppression
- **Generate** detailed error reporting, as well as performance charts and trends
- **Collect** information from third party products immediately
- **Open architecture** integrates with all major enterprise frameworks (HP OpenView, Tivoli, CA Unicenter, etc.)

tango04
Computing Group

Solutions for Advancing People

Tango/04 is a leading developer of intelligent solutions for iSeries, Windows, AS/400, Unix and Linux systems management. Our growing client base of more than 3000 customers in 60 countries includes **Chase Manhattan, Coca Cola, Credit Suisse, Johnson & Johnson, Nestlé, and Nike**. Our remarkable customer satisfaction and continuous innovations have earned us the **IBM ALL STAR Award** five years consecutively, as well as inclusion as a founding member in the IBM Project **eLiza** initiative for the development of self-managing systems.

distributed by

