

Windows Monitoring

ThinAgent Packs

The Easy Way to Monitor your Critical Windows Servers

Now there is a way to align your Windows infrastructure with your business objectives and have your enterprise under control.

The new Windows monitoring packs of VISUAL Message Center, powered by ThinkServer, simplify your life and improve the availability, performance and security of any number of Windows servers with unprecedented ease of use.



VISUAL Message Center can handle from the smallest workgroup to the largest, internationally distributed Windows farms. Prepackaged knowledge, smart defaults, clear messages will help you shine as uptime, security and performance improves like never before

Full Monitoring Coverage

VISUAL Message Center can reach where other packages cannot. Synthetic transactions will alert you to the real status of your Exchange servers. Our database monitors will increase your SQL Server availability. And our unique, powerful text file monitoring engine can highlight the only problem event from a multimillion-line IIS web log in real time. Plus, all the Windows agents you would expect from a high-end monitoring product.

Small Footprint

Frustrated with products that consume too much CPU and bandwidth? VISUAL Message Center has a very small footprint and lets you choose exactly what you need to monitor. Engineered for outstanding performance, VISUAL Message Center will fit even in environments with resource constraints, or low available bandwidth.

SLA Support

Life is not an on/off game. Every day can be good, bad, or very good. Why settle for monitoring products that only can tell you if something is either perfect or a disaster? The advanced Tango/04 ThinkServer architecture can help you set different, customizable thresholds for each monitored object, perfectly differentiating when things go fully wrong, have a minor or major issue, present a critical problem, or fulfill your company standards.

Extensible Architecture

Add more monitors. Control other platforms, databases, and network devices. Add your own ThinAgents or custom WMI checks. Consolidate events coming from your existing monitoring products. There are no limits for anything you may want to monitor. And the same is true for integration: VISUAL Message Center can be easily integrated with practically any application, product, help desk or framework.

Solution Benefits

- Improved availability
- Lower support costs
- Shorter problem resolution time
- Better performance through rapid identification of bottlenecks
- Improved security
- Regulatory, auditing and corporate standards compliance
- Great out-of-the-box value with smart defaults, basic health monitors, predefined templates and reports, and more
- Extremely easy to use
- Extensible
- Best ROI

distributed by

Windows Monitoring - ThinAgent Packs is part of VISUAL Message Center, a Tango/04 solution that enables companies to manage and control systems and applications, optimizing performance and reducing operating costs.

For more information about VISUAL Message Center and other Tango/04 iSeries solutions, visit www.tango04.com



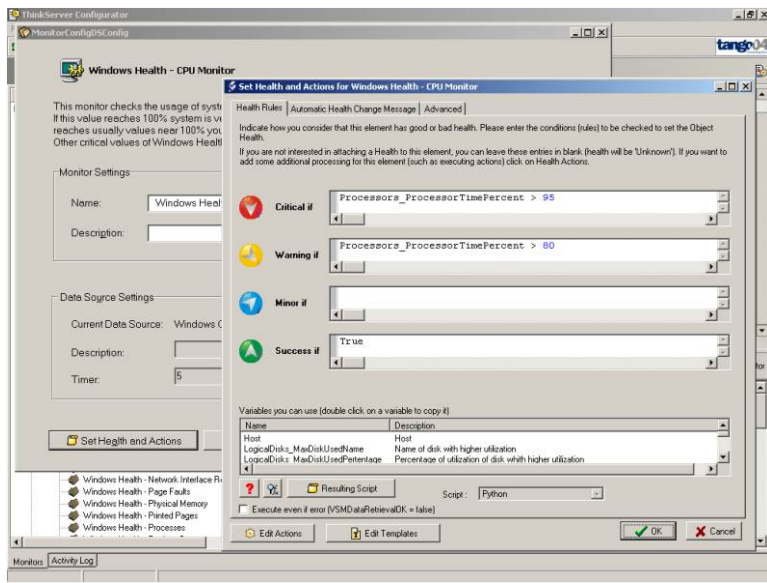
tango04

Computing Group

Solutions for Advancing People

Extremely Easy to Use

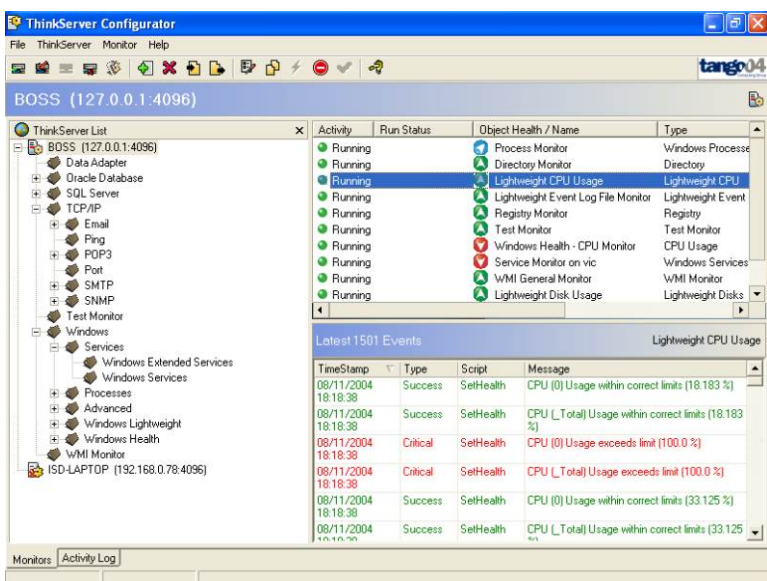
Predefined defaults, an intuitive interface and the innovative Set Status Wizard will help you control your environment in no time. And whenever you need to make a change, you do not need to call any external consultant. You will be in control.



Control your Service Level Agreements, web services, critical processes, etc. Know their status in real time. Use the advanced automation features to solve a problem before it impacts your company, or use the advanced escalation list to alert problem owners immediately.

Automation, Escalation, and Visualization

No other console can match the advanced features and ease of use of the VISUAL Message Center SmartConsole. View your critical business processes, your IT infrastructure components, or the geographical map of your company's premises. Assess the impact of a problem easily. Deploy advanced SMS/email escalation lists so issues can be resolved faster. Enjoy the automation power of the console in its Windows client or web-based version to restart services, reboot systems, execute commands, and solve most problems even when you are away.



Be on top of all the critical Windows processes. VISUAL Message Center gives you unprecedented monitoring power with unparalleled ease of use.

Prepackaged Knowledge

Not sure what to monitor? The Windows Basic Health ThinAgents can be set up quickly and cover the most important Windows health indicators. Plus, you will receive a clear, self-explanatory message when things are out of order, so you can react quickly and your systems can enjoy more uptime.

One Size Does Not Fit All -We Give You the Choice

Why pay for what you are not going to use? The Windows ThinAgents in VISUAL Message Center come in three handy packs: Basic, Advanced, and Security. The Basic Pack gives you the most critical health indicators at an extremely attractive entry price. The Security Pack is perfect for people interested in auditing and protection only. The Advanced Pack covers it all, plus a myriad of other features not present in any competing offering. The choice is yours!

Windows Monitoring Pack Guide

Features per Edition

	Basic	Advanced	Security
Exclusive Windows Health ThinAgents (over 20, monitoring more than 2000 variables)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Windows Process ThinAgents	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Process Groups ThinAgents	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Services ThinAgents	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Lightweight Windows ThinAgents (Memory, Registry, CPU, Network, Disk, etc.)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
SLA management (with support for multiple thresholds)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Full Windows Event Log local and remote retrieval (including custom server-side filters, support for Event Navigator, event consolidation and reporting, and more) ¹	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Extended Windows Services ThinAgents	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Advanced ThinAgents (+200 Windows ThinAgents)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Custom WMI ThinAgents	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
DataAdapter ThinAgent (checks database availability / response times, integrates practically any application data with the Console)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Advanced File Monitoring (checks for existence and changes to files and folders)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Advanced Flat File Monitoring (inspects any system, web, database and application logs, syslogs and text files content in real time) (Applications Agent)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Prepackaged Best Practices	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Integration within the ThinkServer architecture, SmartConsole and Web SmartConsole	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Support for email and other TCP/IP and SNMP monitoring, Advanced Automation, notification, and escalation services, plus web-based Operational Reporting (provided by the Monitoring Engine) ²	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Extensible architecture with support for custom monitors	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Open Integration with other consoles, help desk products and any other application	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Operating Systems Supported :

- Windows Servers: Windows NT SP4, Windows 2000, Windows 2003 (any Edition)
- Windows desktop: Windows 2000 Professional, Windows XP (any Edition)

¹Includes the full Windows Server Agent monitor, which covers system, application, security, file replication, DNS, Directory Service, and any other event log type.

²Provided by the VISUAL Message Center Applications Agent

³Requires a license for the VISUAL Message Center Base Monitoring Engine

⁴Some features are operating system-dependent. Windows 98 systems require installation of additional Microsoft components