

More information:

Carlos Suárez
+34 93 274-0051
csuarez@tango04.net

Giancarlo Cammarota
+34 93 274-0051
gcammarota@tango04.net

Tango/04 Computing Group
Avda. Meridiana, 358, 5º
Barcelona 08027 - SPAIN
Tel: +34 93 274-0051
www.tango04.com

For Immediate Release

Tango/04's performance management cockpit now simplifies Windows optimization, too

- The new VISUAL Control for Windows 9 monitors the performance of multiple Windows and iSeries servers from a single graphical console
- Its built-in powerful logical expression editor (ALEV) enables flexible customization of performance scenarios, thresholds and alert levels
- The Reporting System allows one-step creation of performance reports in any format for historical analysis, and real-time performance portals

BARCELONA, Spain, August 2, 2005 – Companies seeking to optimize the availability and response time of their IT systems and applications can now consolidate the monitoring of the vital signs of their iSeries and Windows servers (CPU, disk, memory, jobs, etc.), and their network infrastructure, in a single Service Level Management console.

The new VISUAL Control for Windows 9, released today by Tango/04 Computing Group, makes this possible by capturing performance metrics from servers with Windows Management Instrumentation (WMI) and Simple Network Management Protocol (SNMP), and integrating them in its award-winning performance management console.

For ten years hundreds of companies have been using VISUAL Control for Windows to ensure system availability, manage Service Level Agreements (SLAs) and leverage business processes in iSeries-based infrastructures. Now with version 9, IT departments can concurrently control, from the same easy to use graphical interface, any number and combination of iSeries, Windows and SNMP-based servers.

“Our product has evolved into a fully customizable performance management solution,” says Raúl Aguirre, CEO of Tango/04 Computing Group, a leading developer of software solutions for Systems Monitoring, Security and Business Service Management (BSM). *“The powerful programming tools in version 9 simplify the alignment of VISUAL Control for Windows with the business scenario and infrastructure components of each company. Easy cross-platform monitoring and optimization result in immediate improvements to the business bottom line”.*

Cross-platform, fully customizable performance management

Besides iSeries and Windows servers, performance monitoring of Linux, Unix and AIX systems is possible thanks to Tango/04's ALEV technology, which enables VISUAL Control for Windows to take full advantage of the SNMP protocol. Users can also develop scripts, set variables and specify their own requirements, thresholds and alert conditions, using the embedded ALEV logical expression editor.

"A performance alarm might need to be triggered when a job's memory usage threshold is surpassed, but only if it is executed in a specific server, during a precise time/date frame, and if submitted by a specific user. This is an example of the level of customization that an IT manager might need to handle on a daily basis, and we give him the power to do it easily," adds Raúl Aguirre.

An easy to use performance "cockpit"

All the operations are controlled from the graphical console of VISUAL Control for Windows. It is the performance "cockpit" displaying all the key performance parameters on a single screen, giving the information in real-time, in color and with fully customizable views.

The console offers single-system or multisystem views. Users can see at a glance the vital signs of as many servers as needed, combining both iSeries and Windows systems. All the views feature historical tracking of parameters and chronological microcharts, constantly showing a summary of recent performance history.

Users can instantly generate performance portlets that can be fed into corporate web portals to inform lines of business about the service levels provided. This feature is compatible with Websphere Portal Server.

Flexible user-defined monitoring

More than two thousand performance metrics can be monitored and controlled to take action before any business process is affected. Users can customize for any view how many parameters to display, discarding irrelevant information. Crucial indicators of system activity include: CPU usage data by job type, top 10 CPU abusive users and jobs, disk usage, response times, jobs (per job type, user, subsystem and job queues, output queues), LPAR usage, extensive memory pool data, communication lines, and many more.

Proactive alert system

Whenever any key performance threshold is passed on any system or partition, VISUAL Control for Windows triggers alarms according to custom specified levels and variables. Email and SMS alerts can be escalated to operators and managers until the problem is solved. Actions can be automated to correct issues and administrators can modify process priorities in any system, execute local or remote commands or alter job attributes.

Historical Reporting System

The embedded Reporting System allows easy one-click creation of performance reports in any standard format (including PDF, Word, TXT, HTML, etc.) with historical correlation features. This is a valuable tool to analyze trends and deliver detailed information to top management when taking critical technical decisions.

VISUAL Control for Windows can analyze up to three years of historical performance information, automatically calculating upgrade needs and virtually testing expansion plans before they are deployed, offering a secure path for the continuous development and optimization of any IT infrastructure.

VISUAL Control for Windows can be easily integrated with the SmartConsole of Tango/04's VISUAL Message Center BSM solution for enhanced automation, auditing, reporting, monitoring and alerting capabilities.

VISUAL Control for Windows 9 is available now through Tango/04's network of over 35 Business Partners worldwide.

About Tango/04 Computing Group

Tango/04 Computing Group is one of the leading developers of software solutions for Systems Management, Security and Business Service Management (BSM). Tango/04 software helps companies maintain the operating health of all their business processes, improve their service levels, increase their productivity, and reduce costs through intelligent management of their IT infrastructure.

Tango/04 has more than a thousand customers who are served by over 35 authorized Business Partners around the world. Customers include ABN Amro, ABX Logistics, ADT, Aviva, Banque de Luxembourg, Bacardí, BankBoston, Banque Rotschild, BBVA, becom Informatiesystemen, Boehringer Ingelheim, Bridgestone Firestone, BSCH, CelTel, Certegy, Coca-Cola, Carrefour, Dole Fresh Fruit, EDS, FootLocker, Fortis Bank Commercial Finance, Fritz Meyer, Genesis MetLife, Miele, Gucci, Henry Schein, ING, L'Oréal, Manpower, Nationale Nederlanden, Nike, Norge Gruppen, Pierre Fabre, Prada, Repsol YPF, Shell, Sligro, Stratapult, Telmex, Universal Music, and Zurich Insurance.

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Note to the editors

Tango/04 can provide you with additional information, images, photos, technical documents and free software activation codes for test purposes. Please contact Giancarlo Cammarota or Carlos Suárez at telephone number +34 93 274-0051 (Spain), or at email address marketing@tango04.net.

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