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## Tango/04 positioned in the Event Correlation and Analysis Magic Quadrant

- The evaluation was based on completeness of vision and ability to execute

**Barcelona, August 2009** - Tango/04 Computing Group, the European leader in Enterprise Monitoring software, announced today that it has been positioned by Gartner, Inc., the world's leading information technology research and advisory company, in its 2009 Magic Quadrant for IT Event Correlation and Analysis\* research report.

*"We offer a unique, integrated solution that covers monitoring of technical infrastructure, Security/Compliance and the Business Services and Processes",* said Raul Cristian Aguirre, CEO and founder of Tango/04, *"so we are pleased to be in this report, as we believe it will surely increase our international visibility."*

The IT Event Correlation and Analysis Magic Quadrant evaluates vendors' ability to execute and their completeness of vision regarding their product's capability to *"consolidate, analyze and respond to component-level IT infrastructure events, improve their event-to-incident/problem resolution process, and achieve better alignment between events and business-oriented IT services."* The goals are, according to Gartner, Inc., *"to improve the mean time to isolate and repair problems, and to prioritize IT support efforts according to business process value."*

The recently released IT Event Correlation and Analysis Magic Quadrant shows Tango/04 in the "Niche Players" quadrant.

*"For many years, Tango/04 sole focus has been to help IT Departments to achieve true alignment with business objectives. We think this year's Quadrant has valued the association of events with potential business impact, and so we are absolutely delighted",* said Aguirre.

### About the Magic Quadrant

The **Magic Quadrant** is copyrighted 29 July 2009 by Gartner, Inc. and is reused with permission. The Magic Quadrant is a graphical representation of a marketplace at and for a specific time period. It depicts Gartner's analysis of how certain vendors measure against criteria for that marketplace, as defined by Gartner. Gartner does not endorse any vendor, product or service depicted in the Magic Quadrant, and does not advise technology users to select only those vendors placed in the "Leaders" quadrant. The Magic Quadrant is intended solely as a research tool, and is not meant to be a specific guide to action. Gartner disclaims all warranties, express or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

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\* Gartner, Inc., "Magic Quadrant for IT Event Correlation and Analysis", by David Williams and Debra Curtis, 29 July 2009

## About Tango/04 Computing Group

**Tango/04 Computing Group** is one of the leading developers of monitoring software of Technology, Security/Compliance and Business Service Management (BSM). Tango/04 helps companies maintain the operating health of business processes, improve service levels, comply with security audits, increase productivity and reduce operating costs aligning their IT department with their business objectives. The group's unparalleled 1-2-3 monitoring approach provides in only one single easy-to-use, real-time, multiplatform solution: 1) Control of the whole technological infrastructure and applications, 2) Sustainable compliance and real-time security control, and 3) Centralized management of business processes. The group operates throughout the world through its vast network of Business Partners and has more than 2,000 customers, including companies such as: 3M, Alcampo, Arcelor, Banco Itaú, Bayer, BBVA, Boehringer Ingelheim, Bridgestone, Citigroup, Capgemini, Cassa di Compensazione e Garanzia (CC&G), Coca-Cola, Danone, DIA, Dolce & Gabbana, Dole Fresh Fruit, EDS, Euronet Worldwide, First Data, Fortis, GE Money, Gucci, Helvetia, Zara (Inditex), ING Nationale-Nederlanden, Liberty, L'Oréal, Ray-Ban (Luxottica), MAPFRE, Manpower, Miele, Nestlé, Nike, Nissan, Pierre Fabre, Prada, Random House Mondadori, SEUR, Geopost, Shell, Telmex, TNT, Tribunal Regional Do Trabalho, Yves Rocher and Zurich, among others.

## Note to the editor

Tango/04 can provide additional information, images, photographs and other technical documents.

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