

Leading companies such as Nike and Pierre Fabre Ibérica presented their success stories at the Tango/04 Monitoring Symposium 2010

- Nike, Pierre Fabre Ibérica, Sligro, and CC&G (London Stock Exchange Group) were the most important success stories presented during the event
- Companies described how Tango/04 monitoring solutions increased their Visibility and improved both their daily jobs and their business results
- The unique event, the only one entirely dedicated to corporate monitoring, was attended by more than 100 CIOs and other professionals from the technology industry from several leading European companies

PETERBOROUGH, NH, May 17th 2010. – Tango/04 Computing Group, Inc., the leading developer of software solutions for Enterprise Monitoring, Business Service Management (BSM), IT Security, Compliance, and Operations Monitoring celebrated its **Tango/04 Monitoring Symposium** on May 7th. The annual event that the company has been hosting for more than three years in Europe and Latin America presented the latest news regarding monitoring technologies that provide greater visibility to processes.

This time, the event took place in the luxurious Hotel W Barcelona and was about “News and Challenges for Total Visibility.” The attendees were able to listen to success stories of corporate monitoring from leading companies from different industries, presented by the users themselves. The main cases were:

- **CC&G**, the clearing and guarantee agency that is part of London Stock Exchange Group and uses Tango/04 BSM solutions to assess operational risk autonomously in real time and ensure the accuracy of derivatives closing prices at the end of every day;
- **Pierre Fabre Ibérica**, which aligned IT and Business, tripled its effectiveness without increasing its staff, and improved its response times by monitoring its infrastructure and security as well as its business processes, all with one solution;
- **Sligro**, the largest food wholesaler in the Netherlands, which controls its most critical business processes automatically and continuously, providing higher availability and significant savings of time and resources, increasing the company’s profits; and
- **Nike**, which last year described the use of Tango/04’s corporate monitoring solution to manage the most critical logistic business services for its regional warehouse in Belgium, and this year presented what’s new with the project which has not only been improved, but is now managed autonomously and continues being implemented all around the globe.

More than 100 CIOs and other professionals from the technology industry from several European leading companies attended the event. Some of them were: Alcampo, Aspasiel, Cassa di Compensazione e Garanzia, De Cecco, Grupo Ferrer Internacional, Grupo J. Uriach, Grupo Mondial Assistance España, ITC (Caixa Catalunya), Lagardère Active, Liberty Insurance Group, Louprey International, Mapfre Inversion, Nike Europe Holding B.V., Nintendo Ibérica, Pierre Fabre Ibérica, Random House Mondadori, Reale Seguros Generales, Seur Geopost, Sligro Food Group N.V., TNT Express Worldwide Spain, Zurich, and more. The attendees manifested their satisfaction with Tango/04 products, as well as their contentment with the treatment they received during the event. José Luis Aragón, from Integración Avanzada (Ingenia), said: “/

could sum up what I feel: an excellent product, a great presentation, state-of-the-art clients, an incomparable environment, and the best of all: the hosts”.

The Tango/04 Monitoring Symposium has already been celebrated seven times in Europe and Latin America. Its next edition will be on June 4th in the Luxury Hotel Sofitel La Reserva Cardales, Buenos Aires, Argentina, where Banco Votorantim, Banco Galicia and Zurich success stories will be presented, among others.

To finish the meeting, Raul Cristian Aguirre, CEO and Founder of Tango/04 spoke of the latest news about products and some examples of current projects that combine IT Monitoring with Business Activity Monitoring (BAM) and Operational Business Intelligence (BI).

If you are interested in receiving further information about the Tango/04 Monitoring Symposium 2010 visit our website www.tango04.com or write to afigueiras@tango04.net.

About Tango/04 Computing Group

Tango/04 Computing Group is one of the leading developers of monitoring software of Technology, Security/Compliance, and Business Service Management (BSM). Tango/04 helps companies maintain the operating health of business processes, improve service levels, comply with security audits, increase productivity, and reduce operating costs by aligning their IT department with their business objectives. The group's unparalleled 1-2-3 monitoring approach provides, in an easy-to-use, real-time, multiplatform solution, 1) Control of the whole technological infrastructure and applications, 2) Sustainable compliance and real-time security control, and 3) Centralized management of business processes. The group operates throughout the world through its vast network of Business Partners and has more than 2,000 customers, including companies such as: 3M, Alcampo, Arcelor, Banco Itaú, Bayer, BBVA, Boehringer Ingelheim, Bridgestone, Citigroup, Capgemini, Cassa di Compensazione e Garanzia (CC&G), Coca-Cola, Danone, DIA, Dolce & Gabbana, Dole Fresh Fruit, EDS, Euronet Worldwide, First Data, Fortis, GE Money, Gucci, Helvetia, Zara (Inditex), ING Nationale-Nederlanden, Liberty, L'Oréal, Ray-Ban (Luxottica), MAPFRE, Manpower, Miele, Nestlé, Nike, Nissan, Pierre Fabre, Prada, Random House Mondadori, SEUR Geopost, Shell, Telmex, TNT, Tribunal Regional Do Trabalho, Yves Rocher, and Zurich, among others.

Note to the editor

Tango/04 can provide additional information, images, photographs, and other technical documents upon request.

Press Contact:

Ana Laura Figueiras
afigueiras@tango04.net

Tango/04 Website: <http://www.tango04.com>
Tango/04 Web Feed: <http://www.tango04.com/rss/index.php>

Keep up with Tango/04 Computing Group on LinkedIn and Twitter!

