

With Nike and Mapfre as Success Stories, Tango/04 presents the future of Corporate Monitoring Processes during its Second International Users Meeting

- The event, “Tango/04 Monitoring Symposium 2009”, was attended by Technology, Security and Systems Managers from the main companies in Europe.
- MAPFRE Inversión’s General Manager and Nike’s Global Logistics IT Technology Manager described their colleagues the successful implementation of Tango/04 solutions in their companies.
- The Spanish leading monitoring company presented its BSM strategy to adapt to the economic global environment and described to its customers the best way to optimize their inversion in their solutions.

Barcelona, June 2009 – Tango/04 Computing Group, one of the leading developers of systems management and automation software of Technology, Security/Compliance and Business Service Management (BSM), celebrated last June 12th its Second International Users Meeting: “Tango/04 Monitoring Symposium”.

The event was attended by more than 70 CIOs and other professionals from the technology industry from several European leader companies. Some of them were: Nike, MAPFRE, Bacardi, BBVA, DIA, ING, Fiatc, SEUR Geopost, Random House Mondadori, Miele, Luxxotica (RayBan), Riu Hotels, Zurich Seguros, ITC (Caixa Catalunya) and many others.

Held in Dolce Hotels & Resorts in Sitges, Barcelona, one of the main topics during the Symposium was the existence of new IT demands, and its unquestionable relationship with business goals. Regarding this, the host’s purpose was to prove that in a challenging economic environment as the current one, a monitoring solution is key to answer to the increasing optimization and control needs, and allows the companies to provide a quality service at the same time. The key, as it was explained by Raúl Cristián Aguirre, CEO and founder of Tango/04, is to have a solid vision of performance and risk indicators (KPIs and KRIs), as well as infrastructure impact indicators, and its relationship with each and everyone of the company’s critical processes. “Organizations that lack global visibility of their business services will find competing harder and harder”, said Aguirre.

Moreover, Johan Veestraeten, Nike’s Global Logistics IT Technology Manager, and Juan José Almazán Manzano, MAPFRE Inversión’s General Manager, presented their success stories about the implementation of Tango/04’s monitoring solutions in their companies.

Veestraeten described the use of the solutions for supervising Nike’s main European warehouse in Belgium; and Manzano explained the implementation of the 1-2-3 Monitoring Strategy

(technology-security-business) in MAPFRE, where they make use of the monitoring solution for funds assessment, as well as other critical security and infrastructure processes.

Finally, Sergio González, Operations Manager of Tango/04, presented the new Professional Services that the company added to its already great offer, demonstrating its interest in evolving and adapting to new demands from companies and the current dynamics.

Before finishing the meeting, Aguirre commented the latest news about products and some examples of current projects that combine IT Monitoring with Business Activity Monitoring (BAM) and Operational Business Intelligence (BI).

If you are interested in receiving further information about Tango/04 Monitoring Symposium 2009 visit our website www.tango04.com or write to afigueiras@tango04.net.

About Tango/04 Computing Group

Tango/04 Computing Group is one of the leading developers of systems management and automation software of Technology, Security/Compliance and Business Service Management (BSM).

Tango/04 helps enterprises to maintain the operating health of business processes, improve service levels, comply with regulations, audits, and best practices, and reduce costs aligning their IT department with their business objectives and auditing/security requirements. The group's unparalleled **1-2-3** monitoring approach provides in only one single easy-to-use, real-time, multiplatform solution: 1) Control of the whole technological infrastructure and applications, 2) Sustainable compliance and real-time security control, and 3) Centralized management of business processes.

The group operates throughout the world through its vast network of Business Partners and has more than 2,000 customers, including companies such as: 3M, Alcampo, Arcelor, Banco Itaú, Bayer, BBVA, Boehringer Ingelheim, Bridgestone, Citigroup, Capgemini, Cassa di Compensazione e Garanzia (CC&G), Coca-Cola, Danone, DIA, Dolce & Gabbana, Dole Fresh Fruit, EDS, Euronet Worldwide, First Data, Fortis, GE Money, Gucci, Helvetia, Inditex, ING Nationale-Nederlanden, Liberty, L'Oréal, Luxottica, MAPFRE, Manpower, Miele, Nestlé, Nike, Nissan, Pierre Fabre, Prada, Random House Mondadori, SEUR, Geopost, Shell, Telmex, TNT, Tribunal Regional Do Trabalho, Yves Rocher and Zurich, among others.

Note to the editor

Tango/04 can provide additional information, images, photographs and other technical documents.

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