

VISUAL messagecenter

Supported Tango/04 Product Versions

Supported Tango/04 Product Versions

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Product version: All Products

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Chapter 1

Supported Product Versions

The following table details Tango/04 products and the date that support will be terminated for particular versions. Please note that all products are supported indefinitely unless stated below.

Any product versions not included in this table are no longer supported by Tango/04.

**Important**

Please be aware that this document is constantly updated as new product versions are released. Before referring to this document please make sure you download the latest version from our Website at: www.tango04.com.

Product	Version	Supported Until
AccessServer	1.2	
Applications Agent	2.0	
Database Settings Administrator	3.3	
Data Monitor for iSeries	5.1	
Data Monitor for SQL Server	1.2	No longer supported
Graphical Analyzer	5.5	June 2010
NiceLink	5.1	
Notifier	7.0	
Reporting System	3.6	June 2011
VISUAL Compressor	4.2	No longer supported
VISUAL Control LPAR Tuner	2.15	No longer supported
VISUAL Debugger - 5250 Edition	5.2	
VISUAL Message Center Dashboards	1.0	April 2011
	2.0	
DashboardServer	1.1	June 2010

Product	Version	Supported Until
VISUAL Message Center Debugging Agent	5.0	
VISUAL Message Center Events	1.3	
VISUAL Message Center (iSeries Modules)	6.0	
VISUAL Message Center iSeries Performance Manager	9.0	
VISUAL Message Center iSeries Support Agent	5.1	
VISUAL Message Center Performance Agent	9.0	
VISUAL Message Center Reports	1.0	
VISUAL Message Center SmartConsole	7.2	January 2011
	7.5	
VISUAL Message Center ThinkServer	1.6	
VISUAL Message Center Web SmartConsole	2.0	January 2011
	2.5	
Windows Server Agent	2.5	June 2010

Appendix A

Further Information

A.1 Using Tango/04 PDF Documentation

Tango/04 documentation is available directly from the Tango/04 solutions DVD.

To open the Tango/04 documentation that is provided in PDF files use Adobe Acrobat Reader. Acrobat Reader lets you view, search, and print the documentation. You can download Acrobat Reader for free from the Adobe Web site (<http://www.adobe.com>).



Tip

We advise printing PDF documentation for easy reference. Please ensure you familiarize yourself with a products user guide before attempting to use the product.

To access PDF documents on the DVD:

- Step 1.** Navigate to a *product suite* (VISUAL Message Center for example) and click on the **Product Documentation** link to open a list of all the User Guides available for that product suite. The list contains direct links to the documents in PDF format.
- Step 2.** Alternatively, you can navigate within the DVD menu to a particular *product* and click on the **Product Documentation** link to open the User Guide in PDF format for that product.

A.2 Tango/04 University

In a continuous effort to provide all users of Tango/04 technologies with high quality training and education, Tango/04 Computing Group presents the new training program open to partners and users worldwide.

Tango/04 University is aimed at providing Tango/04 users and partners with the most effective tools and knowledge to manage Tango/04 technologies and products and use them at their highest potential.

Attendance of the training course and passing the related exams is mandatory in order to qualify as Tango/04 Business Partner for the technology area covered by the course, and will offer you important benefits such as:

- Tango/04 Official Certifications - Tango/04 partners will be required to have a number of certified consultants, depending on the Business Partner Level

- Exploit the full potential of Tango/04 technologies - Solutions such as VISUAL Message Center and VISUAL Security Suite are very broad solutions that feature much functionality. Knowing all these functions and how to use them is key to getting the most out of the product
- Integration with other solutions - Tango/04 is constantly growing: knowing the new products and agents may allow you to integrate other parts of the IT infrastructure into Tango/04 Solutions
- Tango/04 Business Partners will learn how to effectively deploy a monitoring project in order to obtain the maximum effectiveness and customer satisfaction.

Participants' profile: Consultants, System Administrators, operators and technical staff, with knowledge of Windows, iSeries, Linux and Unix systems who will be involved in managing or deploying Tango/04 technology.

Pre-requisites: Being Tango/04 Business Partner or Tango/04 Customer.

A.3 Contacting Tango/04

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About Tango/04 Computing Group

Tango/04 Computing Group is one of the leading developers of systems management and automation software. Tango/04 software helps companies maintain the operating health of all their business processes, improve service levels, increase productivity, and reduce costs through intelligent management of their IT infrastructure.

Founded in 1991 in Barcelona, Spain, Tango/04 is an IBM Business Partner and a key member of IBM's Autonomic Computing initiative. Tango/04 has more than a thousand customers who are served by over 35 authorized Business Partners around the world.

Alliances



Partnerships

IBM Business Partner

IBM Autonomic Computing Business Partner

IBM PartnerWorld for Developers Advanced Membership

IBM ISV Advantage Agreement

IBM Early code release

IBM Direct Technical Liaison

Microsoft Developer Network

Microsoft Early Code Release

Awards



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